

DENISE PYLES

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PROFILE

Tested mid-level project manager (projects on time and on budget) whose Masters in Divinity and related work brings an emotional intelligence and deep respect for team members and customers. An anchor of stability even in roughest professional waters, my friendly-but-firm work style delivers the results you need *and* makes team members feel enriched for having been part of the process.

AREAS OF EXPERTISE

- Project Management
- Training & Development
- Event Planning
- Process Improvement
- Team Facilitation
- Implementation
- Operations Management
- Quality Management Planning
- Client Relations & Services

EXPERIENCE

3G NORTHWEST, an online resource for peaceful reflection

Seattle, WA

Founder

4/08 – Present

- Between jobs, self-teaching and developing skills in the online and social media space. Using my subject matter expertise in prayer and reflection as the basis for content.
- Conceived and launched this first-of-its-kind online resource offering a spiritual mentor program, original content, original music and merchandise, and a members-only forums about spirituality and prayer.
- Experimented with different strategies and won premium placement on search engines for a number of relevant terms. Secured front-page placement on BeliefNet, one of the largest spiritual social networking sites.
- Delivering a weekly spiritual reflections newsletter to dozens of faithful readers.

PROJECT MANAGER FOR HIRE

Seattle, WA

Various Projects in Relocations and Team Coordination

11/06 – 3/08

- Hired by King County for a 10-month, \$27-million renovation project. Gutted and totally remodeled the Renton facility according to Election Office standards for vote-by-mail. One of four team leaders for a team of 50 contractors and suppliers.
- Served as primary liaison between the Elections Office and King County Offices of the Sheriff, Information Technology, Construction, Maintenance and Facilities, and Security.
- Navigated a 67-person move between facilities within a tight two-week window. Achieved all deliverables on time and with no interruptions to the Election processes.
- Brought into a parish on a short-term basis to rejuvenate two teams coordinating weekly and other special events, a wayward choir, and to improve administrative processes still in practice today.
- Generated \$40,000 in revenues with a sold-out musical event to benefit a not-for-profit organization. Directed 50 voices and an orchestral musicians and coordinated with fellow project managers on event logistics.

WHITE SPACE HEALTHCARE MARKETING, a marketing communications company

Seattle, WA

Operations Manager

1/06 – 10/06

- Built initial operational, human resource, and accounting systems for a start up in the healthcare marketing and medical reimbursement industry.
- Ran a 45-day, \$200,000 company relocation from Shoreline, WA to Seattle on time and under budget.
- Left the company amidst necessary reductions in headcount when a large contract was lost.

SAINT JUDE PARISH, a 4,000-member church and community facility
Administrator and Purchasing Agent

Redmond, WA
1996 – 2006

- Co-managed an annual budget of \$1.3 million. Researched and negotiated the best terms for all goods and services related to worship. Actively replaced suppliers unable to provide the best quality and price.
- Handpicked to orchestrate the addition of a 1,000-square-foot church lobby to provide a more welcoming environment for parishioners and visitors. Completed the eight-month-long, \$60,000 facility improvement project on time and within budget.
- Attended to the hundreds of details required for a smooth celebration. As a result, Saint Jude was voted "Best Place to Worship" by the Redmond Reporter.
- Project managed and directed two music CDs involving 20 vocalists, 25 musicians, and 13 producers. Generated \$30,000 in sales. Won a Liturgical Arts Award for best new contemporary music and became published and distributed internationally. Still enjoy a modest royalty base from the effort.
- Helped keep the Saint Jude Parish together during the tragedy of 9/11. Organized a nine-day open-door event to provide comfort and a place for peaceful reflection and prayer. Separately conceived and introduced new rituals including reflections for the dead and other means to comfort the grieving.
- Created the first-ever youth program for junior high school students. Grew from nothing to 60 students within two years with positive and affirming activities such as volunteering and playing together in a safe environment. Shaped students' personal development plans. Trained and supervised 20 adult volunteers.
- Collaborated with seniors and other staff to manage the direction of organizational missions and goals, and resolved conflicts between subcommittees to implement new protocols for worship. Provided consistent decision-making and problem-solving skills.

VARIOUS ASSIGNMENTS AND MINISTRIES
Teacher, Advisor

Missouri, Massachusetts, California
1993 – 1996

EDUCATION

BELLEVUE COMMUNITY COLLEGE
Continuing Education Certification, Project Management

Bellevue, WA
May 2003

CATHOLIC THEOLOGICAL UNION
Masters of Divinity

Chicago, IL
June 1993

- Youth Advisor, Our Mother of Sorrows Parish, 1988-90

EASTERN KENTUCKY UNIVERSITY
Bachelor of Science, Dietetics and Nutrition

Richmond, KY
May 1987

- *Lambda Sigma* Honorary

ABOUT DENISE

I wish I had an opening for Denise at my company. Having seen her sculpt and motivate 30 volunteers of varying musical ability into one of the Diocese's top choirs, I know she would excel with dedicated professionals in need of an even-tempered, thorough project leader they can trust. I give her my highest recommendation.

– Joe Hage, Director of Marketing Communications, Cardiac Science [NASDAQ: CSCX]

Denise Pyles is first and foremost, a seeker. She sees the light in the ordinary and everyday moments. Her wit, creativity, and passion is refreshing, inspiring and ultimately, very real and profound.

– Kathleen Crawford, award-winning high school teacher, Louisville Public School Systems